



A. IMPORTANT - GENERAL NOTICE
1. THESE RULES SET OUT OUR PRINCIPAL TERMS AND CONDITIONS. AN EXPANDED SET OF RULES IS AVAILABLE AT THE COUNTER, WHICH ALSO INCLUDES A GLOSSARY. WE AIM TO RESOLVE ALL DISPUTES LOCALLY, BUT WHERE THIS IS NOT POSSIBLE THE DISPUTE CAN BE TAKEN TO THE INDEPENDENT BETTING ADJUDICATION SERVICE (IBAS) FOR ADJUDICATION ON THE BASIS OF THESE RULES. IT IS THE CUSTOMER'S RESPONSIBILITY TO ENSURE THAT HE /SHE IS FAMILIAR WITH THESE RULES.

2. All odds offered are subject to fluctuation unless an ante-post or show price is accepted. Where there is a difference between the price marked on the slip and the price offered by the company at the time the bet is placed, the bet will be settled at the latter price, unless the price on the slip has been specifically authorized by the company by manual endorsement on the slip.

B. PLACING OF WAGERS / GENERAL RULES
Bets may be placed by writing instructions on a betting slip or completing a mark-sense slip and then handing the slip, together with the full stake, to a member of staff.

The transaction slip is a record of payment; it is NOT a contract. The contract arises when a bet is placed on a market offered on an event and the bet is not void under the terms of these rules.

a) If the shop has an EPOS system, the bet will be processed through a scanner and a receipt, which has a unique bet number and shows a photo image of the bet, printed (or printed details of your bet in the case of mark sense slips). For a bet to be valid, the bet number and image or printed bet details must be registered on the EPOS system and be printed on the receipt. In the case of mark sense slips customers should check the receipt of each bet placed to ensure that the selections shown correspond with the original intention. In the event of a dispute the details on the printed receipt will take precedence.

b) In shops without an EPOS system the betting slip will be processed through a cash register and then immediately recorded on a timed microfilm camera. A receipt bearing details of the bet number, time recorded, date and amount of stake paid will then issued.

Bets placed are valid only when recorded in accordance with a) or b) above. Cash wagers that do not comply with this rule in all respects will be void.

It is the responsibility of the customer to ensure the details of the bet including timing, instructions, spelling and stakes are correct on the printed receipt before leaving the counter.

The wager will be settled on the instructions as written on the betting slip before acceptance (as varied, if necessary, under rule A2) and no verbal instruction given to staff at the time the wager was placed, or written instruction added to the printed receipt after it has been processed, will be taken into account for settling purposes. Customers are advised to retain their receipts until all bets on the slip can be fully settled. Any returns due will be paid upon surrender of the receipt.

Telephone bets from non-account customers, postal bets or bets put through letter boxes are not accepted and all such bets will be made void, win or lose.

The company reserves the right to refuse the whole or part of any bet.

All bets are deemed to be for events taking place on the day of placement unless stipulated otherwise. Members of staff are instructed not to hand bets back to customers under any circumstances. Should a customer's bet be returned with the official receipt, the bet will be declared void, win or lose.

The company reserves the right to suspend or cease betting on a market at any time without notice.

C. TIME OF ACCEPTANCE
1) The company's EPOS system has an automated "off slip" for all events covered in the LBO Service and bets are valid if placed up to that time. Except where express prior authorization is given and manually endorsed on the slip by the company, single bets placed after the off will be void. In multiple bets late selections will be treated as non runners.

In shops without an EPOS system an 'off slip' will be processed through a cash register and security camera and the principles listed above will apply. In the event of there being a dispute over the time a bet was placed, then the time at which it was recorded on the microfilm camera will govern settlement.

If for any reason an 'off slip' is not processed or inadvertently or fraudulently delayed the following will apply. Where the official off of a race or event is not announced bets are accepted up to the advertised start time. Any bet that is placed after this time will be void, unless we are satisfied that the bet was placed before the actual start of the event, except in the following circumstances (where betting in running is not available): on a golf event up to 15 minutes after the start time; a football match up to 15 minutes after the start time, provided there has been no goals scored

F. RELATED BETTING

The company accept multiple wagers where the respective outcomes are related. Related means that should one event happen the outcome of another event in the wager becomes more likely to happen.

(e.g. Snow in Glasgow on Christmas Day in a double with snow in Edinburgh on the same day. England to win the semi final of the World Cup in a double with England to win the final. The same horse to win the 2000 Guineas and the Derby. A footballer to score the first goal and his team to win)

If a related bet is placed then the whole stake will be equally divided as singles on the selections as written unless the related parts of the bet are resolved at different times. If this occurs, unless 'special double' or 'special accumulative' odds are available, bets will be settled as instructed with the odds for the second or subsequent legs being determined at each individual stage. Where the company has offered special accumulative odds, the bet will be settled accordingly.

Should no price be available for subsequent races/events then that part of the wager will be deemed to be void.

G. OBVIOUS ERRORS

An LBO is, by its very nature, a fast moving environment where odds move rapidly and bets are taken continuously, consequently mistakes can occur. Despite every effort to ensure complete accuracy, the company cannot be held responsible for any typing, human or other obvious error which leads to any errors or omissions, including the announcing, publishing or marking of odds, handicaps, place terms, runners or results other than those intended, or bets being taken which contravene the company's rules. In cases where a bet has been taken at an incorrect price, the bet will be re-booked at the correct price, or terms available with this company, at the time the bet was placed, and the company reserves the right to similarly correct any other errors.

H. CHEATING

The company reserves the right to void any or all bets made by any person or group of persons acting in an attempt to defraud the company where there is evidence of price, race, match or event rigging or breach of a rule applied by the governing body of the sport concerned (see section 15.1 of the Gambling Commission's Licence Conditions and Codes of Practice). Where evidence exists of rigging or of any other act which has unfairly affected the result, or where there is evidence of a series of bets each containing the same selection(s) having been placed by or for the same individual or syndicate of individuals, the company reserves the right to make bets void or withhold payment of returns pending the outcome of any subsequent investigation.

I. INCORRECT AND AMBIGUOUS BET INSTRUCTIONS

a) Too many selections : Will be settled as a full cover bet on those selections and a proportionate amount paid e.g. 10p Yankee five selections will be settled as a full cover bet on those selections (Canadian) and paid accordingly.

b) Too few selections : Will be settled as a full cover bet on those selections and a proportionate amount paid e.g. 40p Yankee three selections will be settled as a full cover bet on three selections, a £1.10 Trixie, and paid accordingly.

c) Incorrect instructions : Where the instructions stated on a betting slip are duplicated e.g. 6 Doubles, 4 Doubles, on four selections the obvious 6 Doubles, 4 Trebles will be paid. However, if the instruction for example is 8 Doubles on five horses the bet will be settled on the correct number of doubles to proportionate stakes i.e. 8 x 10p Doubles will be settled as 10 x 8p Doubles.

d) No instructions : Where the instructions are unclear or where no instructions appear apart from named selections, favourites or trap numbers, then the total stake will be divided equally and invested as a win full cover bet e.g. one selection will be settled as a win single; 3 selections - stake £2.00 would be taken as 3 x 50p Doubles, 1 x 50p Treble; 3 selections - stake £3.50 would be taken as 3 x 50p Singles, 3 x 50p Doubles, 1 x 50p Treble. Where there are no instructions and all selections are in the same race the stake will be divided as Reverse or Combination Forecasts.

e) Understaked and overstaked bets : Where a bet is placed and the total stake is incorrect, that bet will be settled as if the instruction in proportionate amounts. Where a bet is placed and the total staked is more than the bet instruction, the overstaked amount will be apportioned to the whole bet.

f) Same selection duplicated : If the same selection is included more than once in a multiple or accumulative bet, the duplicated selection will be considered a runner only once and a non-runner subsequently.

g) Horses in the same race : Where there are two horses in the same race in Doubles, Trebles, etc. stakes will be split. Where both are engaged singly in the same race, the bet will be settled as 50% win on each. However, if one of the two selections that clash is entered for another race on that day then the wager will be settled as if timed for the race in which the selections could not clash.

h) Incorrectly named selection : Where a customer uses part of the name of one selection with part of another selection and which selection was intended cannot clearly be understood the stake will be divided equally between the selections in all bets. Where more than two horses/greyhounds are involved the selection will be void.

i) Named and numbered selections : A named selection will always take precedence over a race card number e.g. Westmead Hawk in Trap 5, written, and the selection runs from Trap 5, Westmead Hawk will be the selection. If Westmead Hawk is withdrawn the selection is a non-runner regardless of whether a reserve runs from Trap 5.

Bookmakers Afternoon Greyhound Service (BAGS), and other greyhound races/meetings where there is a dividend declared in the Racing Post. To win, a customer has to nominate the first 3 to finish in correct order. Any winning Tricast is paid according to the official Computer Tricast return which is declared to a £1 stake.

b) No Computer Tricast Declared : If a Tricast is accepted for a race for which no Computer Tricast return is made, the bet will be settled as a Computer Straight Forecast on the first two nominated selections.

c) Unnamed favourites : Tricasts are only accepted for named or numbered selections. In any Tricast containing an unnamed favourite, the unnamed favourite will be treated as a non-runner and the bet will be settled as a Computer Straight Forecast on the two nominated selections.

d) Non runners : In a Tricast containing a non-runner the bet will be settled as a Forecast on the remaining two selections in the order stated. Two non-runners in a Tricast, the bet will be settled as a Win Single on the remaining selection.

e) Dead Heat : In the event of two or more horses 'dead-heating' for first, second or third place, separate dividends will be declared and paid to each qualifying Tricast.

f) Tricast multiples : Tricasts are accepted for Singles only. If any Tricast multiples are placed, the total stake will be divided equally and invested as Tricast Singles.

N. ANTE-POST

a) Acceptance : Ante-Post wagers are accepted on the basis All in Run or Not, Entered or Not (unless placed on the condition 'With a Run'). Except where specifically stated otherwise, stakes are lost on an Ante-Post bet if a selection does not take part and no Tattersalls' Rule 4c deductions are made from winning Ante-Post bets.

b) Bets not accepted / voided : Any Ante-Post bet of the following type will be void - win or lose. i) Place only ii) If Cash (Any to come - ATC) iii) Equally Divided (ED) iv) Overnight Post the Post

Jockey Club Rule 121 decrees that Stewards are empowered to reduce the numbers in a race if at the overnight declaration stage too many have been left in for the safety of horses and jockeys. Ante-Post bets on horses compulsorily withdrawn in these circumstances will be void and stakes returned.

c) Abandoned / void races / venue alteration : If a race is postponed to another day and overnight declarations stand, then Ante-Post bets stand. However, Single Ante-Post bets on horse racing will be made void and any selection involved in accumulative bets will be treated as a non-runner if:

- The race is abandoned. The race is officially declared void. The conditions of the race are altered after bets are made (as defined under Tattersalls' Rule 4c). The venue is altered.

O. HORSE RACING

a) Settlement : Bets will be settled on the official result at the weigh in and, unless an early price or board price has been taken or Tote odds have been specified, all bets will be settled at the Starting Price. In the case of a dead heat, stakes will be divided by the number runners in the dead heat. The divided stake is settled at full odds between the dead heating horses

b) Each-Way Betting : i) Bets will be settled to win unless each way is clearly indicated. Bets are not accepted where the place stake exceeds the win stake. If taken excess place stakes will be void - win or lose.

ii) Each way doubles, trebles etc will be settled as two distinct bets i.e. win to win and place to place unless clearly indicated otherwise e.g. equally divided.

iii) Unless specifically advertised, place only bets are not accepted. If taken place stakes will be void - win or lose.

iv) The place part of bets will be calculated according to the following schedule: Non-handicaps Handicaps WIN only.....2-4 runners.....WIN only 1/4 odds 1,2.....5-7 runners.....1/4 odds 1,2 1/5 odds 1,2,3.....8-111/5 odds 1,2,3 1/5 odds 1,2,3.....12-15 runners.....1/4 odds 1,2,3 1/5 odds 1,2,3.....16 or more.....1/4 odds 1,2,3,4

c) Withdrawals : Withdrawals other than Ante-Post (Tattersalls' Rule 4(c)) : Where a horse is withdrawn before coming under Starter's orders, or is officially deemed by the Starter to have taken no part in the race, stakes will be returned on the withdrawal horse and winning bets will be subject to deductions in accordance with Tattersalls' Rule 4(c). The rate of deduction will be based on the following scale:-

Table with 5 columns: Odds, Runners, Odds, Runners, Odds. Rows include 1/9 or shorter, 2/11 to 2/17, 1/4 to 1/5, 3/10 to 2/7, 2/5 to 1/3, 8/15 to 4/9, 8/11 to 4/7, 4/5 to 4/6.

Table with 5 columns: Odds, Runners, Odds, Runners, Odds. Rows include 20/21 to 5/6, 50p, 10/1 to 14/1, 5p, over 14/1 no deduction.

In the event of two or more horses being withdrawn before coming under Starter's orders, the total deductions shall not exceed £0.90 in £.

i) Should a horse be withdrawn and a new market formed, any bets laid at 'Show' prices prior to the new show will be subject to the above deductions. In the event of a further withdrawal after the market has been reformed, bets placed at 'Show' prices in the original market will be subject to a further deduction based on the price of the withdrawn horse in the original market. Bets placed in the new market will be subject to a deduction based on the current price.

ii) The above scale will also apply in the case of non-runners in Early Price races and will be used for other events where it is specifically advertised that deductions in line with Tattersalls' Rule 4(c) will apply.

iii) Bets on racing, other than Ante-Post, will be void if the race is abandoned or declared void. If postponed to another day and overnight declarations stand, then bets stand, providing the venue or running surface is not altered. If the overnight declarations do not stand or the venue is altered, bets are void. If, for any reason, races are set back to later in the day, the settling of all bets will be governed by the time advertised in The Racing Post, (for example, if the 2.00 race is run at 1.40, the bet will stand for the 2.00 race as advertised).

d) Tote Betting : Bets placed through the Tote terminal if available (including Jackpot and Scoop6), are accepted as agents for the Tote and will be subject to the rules of the Tote. The remainder of this rule applies to Tote bets which are NOT placed through the Tote terminal.

i) Bets accepted : The following Tote Bets are accepted for all horse race meetings subject to the company's General Rules: Win, Each-Way, Exacta and Placepots.

ii) Bets not accepted : The company does not accept the official Tote Jackpot, Scoop6, Trifecta or Place-Only bets and any such bets taken will be void - win or lose.

iii) Win and Each-Way : The word TOTE must be clearly written in full on the betting slip otherwise bets will, in all cases, be settled at S.P. In races where there are insufficient runners for a place dividend, the place part of the bet is void. If, for any other reason, a Tote dividend is not returned, Tote Win and Each-Way bets will be settled S.P. (the Place part at the appropriate S.P. place odds).

iv) Exacta : If a Tote Exacta is required the words Exacta or Reverse Exacta must be clearly written on the bet. Selections have to finish 1st and 2nd in the correct order to qualify for an Exacta dividend. Where there is no winner in the Tote Exacta Pool and no dividend declared, all Exacta bets for the race will be settled as S.P. Computer Straight Forecasts. Should a non-runner be selected in an Exacta the bet will be void.

v) Exclusions : a) The company does not accept favourite bets at Tote returns. b) The company does not accept Tote bets for any Irish horse racing. c) The company does not accept Tote bets for British or Irish Greyhound racing. d) Any special offers, bonuses or consolations offered on general betting do not apply to bets at Tote or Pari-Mutuel odds. e) Should any official Tote Jackpot for any country be taken, the bet will be void and stakes refunded subject to our rules.

Any bet covered by a) b) and c) taken will be settled at S.P.

e) Non-UK and Irish Horse Racing i) In countries where there is no starting price (SP) betting (e.g. France, Italy and the U.S.A.) bets may be accepted at Show Prices when SIS provides a betting guide. As these prices are based on the Tote Win Pool, Show Price bets may be accepted win only. If an each-way bet is placed at a Show Price, the place part will be settled at the Tote place dividend. Where horses are coupled the Show Price will cover all of the coupled horses.

ii) Where a customer has not requested an 'Early Morning Price', 'Day of Event Price' or 'Show Price', bets will be settled at Industry Prices where available or Pari-Mutuel (Tote) returns where Industry Prices are not available.

FRANCE/)Pari-Mutuel dividends are declared inclusive of a 1 unit stake; Win and each way and (ITALY) exacta accepted (with 8 or more runners are dual forecasts) U.S.A. Tote dividends are declared inclusive of a 1 unit stake and the company accepts:- Win and Show (1-2-3) - except where there are 5-7 betting interests when the Place pool return (1-2) dividend will be used for settlement. Exactas - 1st and 2nd in correct order

P. GREYHOUND BETTING

a) Acceptance : Greyhound bets are accepted for all B.A.G.S. (Bookmakers Afternoon Greyhound Service), and any other meeting when the card is printed in the Racing Post. Bets placed for Greyhound meetings other than those specified will be declared void - win or lose.

b) Each-way betting : The place part of each-way bets in races of 5 to 7 runners will be settled at 1/4 odds for the first and second and in races of 8 runners at 1/5 the odds for the first, second and third. In races of fewer than 5 runners, the place part goes on to win. Place only bets are not accepted.

c) Vacant Trap : Where a client selects a trap number from which no selection runs, in Singles, Doubles, Trebles, etc. this will be treated as a non-runner.

or players sent off and any of the following sports events up to 5 minutes after the start time: - American Football: Baseball; Basketball; Bowls; Cricket; Cycling; In arts; Gaelic Football/Hurling; Ice Hockey; Motor Sports; Rugby; Snooker/Pool; Speedway; Tennis. In each of these instances bets will stand, unless the customer receipt confirms that the late selection is void.

2. Where a bet is expressly placed in running on an in-running event offered by the company, the above rule shall not apply.

D. EVENTS ON WHICH BETS ARE ACCEPTED

a) Horse Racing : Bets are accepted for horse race meetings held under the rules of the Horseracing Regulatory Authority, Irish Turf Club or their equivalent bodies abroad provided that, in each case, the racecard is published in The Racing Post.

b) Greyhound Betting : Bets are accepted for all Bookmakers Afternoon Greyhound Service (BAGS) meetings, and any other meeting when the racecard is printed in the Racing Post.

c) Football : Bets are accepted on Grade 1 Football competitions; English Premier League, Championship, Leagues 1 & 2, Scottish Premier League, Scottish 1, 2, & 3 and cup matches involving teams from these divisions. Also Conference National Division, Internationals, Champions League, UEFA Cup, Bundesliga, La Liga Primera, Le Championnat and Serie A.

d) Other Sports / Special Event Betting : Bets are accepted for all sporting events and special events where they are specifically advertised by the company. e.g. Golf, Cricket, Rugby (Union and League), Darts, Snooker etc.

e) Numbers Betting : Bets are accepted on the Irish National Lotto draw, '49's' draws, Rapido and Virtual Racing. f) Other Events : Bets inadvertently accepted for any event not covered by sections a) to d) above, unless acceptance is specifically advertised, or specifically authorized in writing, will be declared void, win or lose.

E. PAYOUT LIMITS

a) Payout day definition : Where bets have been placed on different days "the maximum amount which can be won in one days betting" is determined by the day on which the final event on each slip is resolved rather than the day on which each individual bet is placed.

b) Multiple bets : For multiple bets involving events with different maximum limits, the lowest limit will apply. c) Group / syndicate betting : Maximum payout limits apply to any customer or group of customers acting together who have backed the same combination of selections, including where placed in a series of bets, at a range of prices, over several days or across different branches.

Table with 2 columns: Horse Racing and Football & Sports Betting. Rows include GB & Irish racing covered by the LBO service, Tote bets entered into the Tote Pool, GB & Irish racing NOT covered by full service, Any Ante-Post bet, Foreign Racing covered by the full LBO service, Foreign Racing NOT covered by the full LBO service, Tote bets not entered in to the Tote Pool, Tote Jackpot, Tote Placepot, All other accepted Tote Bets.

Table with 2 columns: Greyhound Racing BAGS and Live on Sky Sports. Rows include £10,000, £10,000, TV (Terrestrial & other satellite), £5,000, £1,000.

j) Forecast / Tricast : Where there is doubt as to whether Forecast or Tricast is intended and the number of bets for either would be the same, the bet, in all cases, will be settled as a Forecast.

J. INCORRECTLY TIMED OR UNTIMED WAGERS

The following will apply for both horse and greyhound wagers. Where a client names a selection then the name will stand as the selection irrespective of whether it has been incorrectly timed or numbered in any way. For an unnamed selection where the time is not given, the selection will be void.

a) Untimed / incorrectly timed : Where a selection is untimed or incorrectly timed and a meeting stated, Singles, Straight or Combination Forecasts, Straight or Combination Tricasts will be settled for the next race to be run at that meeting after the time of acceptance. Where greyhound race times and meetings do not correspond the race time will always take precedence. Where a selection is timed for a race that has already been resolved the bet will be settled on the next race to go off at the nominated meeting after the bet is placed. In accumulative bets the selection will be void and treated as a non-runner.

b) Correctly timed / no meeting : Where a bet is timed but no meeting stated then it will be taken as being for a meeting with a race at that time provided that the meeting is covered by a full betting and result service from SIS. In the event of there being more than one meeting covered by a full SIS service with races at that time then the stakes will be divided equally to cover races at that time. Where a bet is timed for a meeting not taking place that day, then it will be taken as being for a meeting with a race at that time taking place that day. In the event of there being more than one such meeting covered by a full SIS service the stakes will be divided equally to cover all meetings with races at that time. Where a bet is timed for a meeting originally scheduled for that day but which is postponed or abandoned the bet will be made void.

c) Untimed / incorrectly timed and no meeting : Where a selection is untimed or incorrectly timed with no meeting stated then in Singles, Straight or Combination Forecasts, Straight or Combination Tricasts the bets will be settled as being for the next race to be run after acceptance. Where a selection is correctly timed for a race that has already been resolved but no meeting nominated, the bet will be settled on the next race to go off after the time the bet was placed at the meeting to which that time was relevant. In the case of Doubles, Trebles or multiple bets the selection will be void and treated as a non-runner.

d) Correct time and meeting but no selection : Where a time and meeting are stated but no selection given then the bet will be void and treated as a non-runner.

e) Untimed or incorrectly timed doubly engaged selection : Where the selection is untimed or incorrectly timed the wager will be taken as for the first race in which the selection runs.

K. FORECASTS

a) Acceptance : Forecast wagers are accepted for all races of 3 or more actual runners and will be settled as a Straight Forecast (i.e. selections to finish 1st and 2nd in correct order) in accordance with the Computer Straight Forecast return, as broadcast by the LBO service provider. If there are less than 3 actually running in a race, all Forecast wagers for that race will be void - win or lose. Should Reverse Forecasts (i.e. selection to finish in either order) be required this must be clearly stated. In the event of no Computer Straight Forecast return being declared, Forecast wagers will be settled in accordance with the NSL Straight Forecast chart provided that 3 or more actually run in that race. Should there be no official Starting Price return for a race all Forecast wagers for that race will be void.

b) Combination Forecasts : Where a client selects a Combination Straight Forecast e.g. ABC, 3 x £1.00 Forecasts will be settled as 3 Straight Forecasts as written on the slip i.e. AB, AC, BC. Where a client selects Combination Forecasts A,B,C, and stakes £6.00, this will be settled as 6 x £1.00 Straight Forecasts AB; BA; CA; AC; BC; CB.

c) Unnamed favourites : Forecast bets are not accepted containing unnamed favourites and if placed will be void - win or lose.

d) Non runner : Should a Forecast contain a non-runner, the total stake will be placed to win on the other selection.

e) Selections in different races : Should any Forecast contain selections that are for different races then the total stake will be divided equally and placed as a Win Single on each selection.

f) Lone finisher : In races where a horse finishes alone and no dividend is returned, all Forecast bets nominating that horse to finish first will be settled as a Win single at Starting Price on the winning horse. All other Forecast bets in the race are lost.

g) Dead Heat : In the event of two or more horses or greyhounds 'dead heating' for first or second place, separate dividends will be declared and paid to each qualifying forecast.

L. FORECAST DOUBLES, TREBLES, PATENTS AND YANKEES

a) Acceptance : Forecast Doubles, Forecast Trebles, Forecast Patents and Forecast Yankees are accepted for both horse and greyhounds running at BAGS meetings on the proviso that there are 3 or more runners in each race. Settlement will be in accordance with the declared Computer Straight Forecast.

b) Combination Forecasts : Forecast Accumulators are only accepted as part of a Forecast Yankee. Any other bet that includes a Forecast Accumulator will be void - win or lose.

c) Order written : Where Straight Forecast Doubles, Trebles and Yankees are nominated, selections will be settled in the order that they are written.

M. TRICASTS

a) Acceptance : Tricasts are offered on all Handicap horse races (and occasionally other races as advertised) where there are 8 or more declared runners on the proviso that at least 6 in all, greyhound races covered by the

d) Reserve : Should a reserve run from a trap number stated by a client, this will be deemed to be the selection. Where a track holds two meetings on the same day unless clearly stated which meeting is intended the bet will stand for the first meeting to commence after bet acceptance.

e) Conflict between name and trap number : Where a client selects both the name and trap number of a greyhound, if both refer to different selections then the name takes preference as the client's selection.

f) Settlement : Payment will be made on the official result of races. Bets will be void in the event of no Starting Price being returned.

g) Greyhound Tote : We do not accept any British or Irish Greyhound Tote Bets. Such bets taken will be settled at S.P.

h) Withdrawals : In the event of any withdrawals all bets taken at Early Prices will be settled at SP.

i) Re-run races : When a race is re-run all multiple bets stand. Single bets will also stand, unless the customer requests the bet to be made void prior to the race being re-run. Where a Price has been taken on the original running of the race, settlement will be at the Starting Price returned on the re-run. Should a race be declared void and not re-run, all selections will be treated as non-runners.

Q. FOOTBALL BETTING

Bets are settled on the result at the end of normal play, unless otherwise stated. The term normal play denotes the 90 minute period plus any stoppage time and other interruptions to play. Unless otherwise stated normal play will be the basis for settlement of bets on Cup competition games; for the avoidance of doubt, for bet settlement purposes the result of a Cup competition is NOT the result after the extra time or a penalty shoot-out.

Where odds for outright win (i.e. the result after extra time or a penalty shoot-out) as well as normal play are offered in Cup competitions, etc, the odds initiated by staff on the slip will identify which of these bets is intended if there is an ambiguity in the written instructions.

a) Marking of Coupons : A figure '1' denotes a home win, '2' an away win and 'X' a draw. Where a match is played on a neutral ground, for coupon marking purposes, the left hand team will count as the home side.

b) Stakes : i) Newspaper and Pool plans are not accepted unless advertised by the company and where placed will be void. ii) Full betting instructions must be given clearly.

iii) Should a customer enter a line but neglect to enter the stake for that line, the bet will remain valid as long as provision has been made for that bet within the total stake. If provision has not been made for the bet within the total stake, that line will be void.

iv) Any number of selections without specific instructions will be settled as an accumulator.

c) Minimum Selections : Only matches which are listed on the company's Individual Odds Coupons or are displayed on the sports screen system may be selected. Singles and upwards are accepted on all matches, with the exception of the Australian coupon, where a minimum of trebles is required. Where fewer than 3 selections taken from the Australian coupon are included in any accumulative bet the Australian matches will be made void and the bet settled on the remaining selections. On Lists such as the Sections List customers may be required to make a set number of selections in order to achieve the minimum guaranteed odds/returns. However, incomplete lists will stand and settlement will be based on the individual odds quoted for each selection.

d) Maximum Selections : There is no limit to the number of selections that may be chosen.

e) Correct Scores : Bets must predict the score at the end of normal time (90 minutes), extra time does not count. Correct scores are accepted in singles and upwards.

f) Handicap List : For the purpose of deciding results on the Handicap List, a number of goals (or half-goals) is added to, or subtracted from, the total goals scored by the away team. Settlement on the Handicap List will be at the special odds shown alongside its matches, using the actual score in the match adjusted for the 'handicap'.

g) Matches postponed, brought forward or abandoned : i) An unplayed or postponed match will be treated as a 'non-runner' for settling purposes unless it is played during the same 'football week' (Monday - Monday), in which case the bet will stand unless cancelled by mutual consent.

ii) Bets originally containing the correct minimum number of selections but including void or postponed matches will stand on the remaining selections in the bet.

iii) Should any match(es) listed on the coupon be played prior to the date or kick-off time denoted, any such bets on that match(es) will stand unless the wager is reversed no later than the revised kick-off time.

iv) Any football match abandoned before the completion of normal play will be void, except for those bets the outcome of which has already been determined at the time of abandonment. For example, First Player to Score or Time of the First Goal bets will stand provided a goal has been scored at the time of abandonment.

v) 'Results' issued by the Pools Panel on postponed matches are not admissible and selections in such matches are void.

h) Matches not played as listed : Where the venue of any arranged match is reversed the selection will be void and the selection of a match played on a neutral ground will also be void unless the fact that it is to be played on a neutral ground is indicated on the coupon or screen system. If a team plays a different opponent from the one printed on the coupon, the selection will be void.

i) Divisional Betting : League winners will be determined by the official rules of the respective league. Therefore a play off or any other process which is used to determine the league winner will count. In divisional betting, with the exception of league winners involved in a